



## Product Recall Policy

**Attn: All Stormtech Performance Apparel Ltd. customers and distributors,**

Stormtech Performance Apparel Ltd. is fully committed to provide safe, quality products that meet all customer's health and safety expectations.

In the event that a potentially hazardous or safety issue arises with our products, Stormtech takes the responsibility to notify Health Canada, to manage the recall action, and to take all reasonable steps to protect consumers.

When and if a recall is initiated, our actions will be coordinated to protect public health by immediate identification and removal of unsafe product from the market/distribution chain.

Stormtech will report to Health Canada any suspected incident that meets one of the following criteria:

- Product fails to comply with Canada Consumer Product Safety Act: Safety or Performance Requirements and Textile Flammability Regulations;
- An occurrence in Canada or elsewhere that resulted or may reasonably have been expected to result in an individual's serious adverse effects on their health, including a serious injury;
- A defect or characteristic that may reasonably be expected to result in serious adverse effects on their health, including a serious injury;
- Incorrect or insufficient information on a label or in instructions, or the lack of label or instructions, that may reasonably be expected to result in an individual's serious adverse effects on their health, including a serious injury; or
- A recall or measure that is initiated for human health or safety reasons by any of these entities:
  - a foreign entity,
  - a provincial government,
  - a public body established under provincial legislation,
  - an aboriginal government,
  - an institution of any of the above entities.

For any of our product that is involved with a reportable incident, Stormtech takes responsibility to voluntarily submit to Health Canada a detailed written report within ten days after the day on which we became aware of an incident.

If you should have any questions please contact us at [compliance@stormtech.ca](mailto:compliance@stormtech.ca)